

CoC Leadership Council Meeting

January 9, 2020, 3:30 p.m. – 5:00 p.m.

The Glasser/Schoenbaum Human Services Center – Building J-1 (Anchin Room)

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| I. | Welcome and Introductions | Kevin Stiff |
| II. | Approval of Minutes | Kevin Stiff |
| III. | Dashboard Review / State System Performance / Longest Night Data | Chris Johnson |
| IV. | New Dashboard Reporting | Chris Johnson /
Brandon Bellows |
| V. | Discussion Items | |
| | • Mental Health Special District Update | Wayne Applebee/
Chris Johnson |
| | • Faith Community Representative (Section III - A) of the Governance Charter | Chris Johnson |
| VI. | Approval Items | |
| | • EDA Training Policy | Brandon Bellows |
| VII. | Manatee Homeless Outreach Teams Update | Chris Johnson |
| VIII. | General Announcements/Meeting Schedules | Kevin Stiff |

Agenda is subject to change without prior notice.





Meeting Minutes- January 9, 2020

Location: 1750 17th Street, J1- Loevner, Sarasota, FL 34234

Meeting Time: 3:30 p.m.- 5:00 p.m.

CoC Leadership Council Members: 18 members in attendance

<u>Name</u>	<u>Affiliation/Organization</u>
Brady, Melissa	Regions Bank-Manatee County
Brown, Heidi	Jewish Family and Children's Service of the Suncoast
Eller, Scott	Community Assisted Supportive Living (C.A.S.L.)
Erozer, Adell	Turning Points
Evans, David	Sarasota Memorial Hospital
Fiory, Myra	Central Behavioral Health Network
Gloria, Eduardo	Catholic Charities
Johnson, Chris	Suncoast Partnership to End Homelessness
Lynch, Laurel	HOPE Family Services
McLaughlin, Ellen	Sarasota Family YMCA
Minor, Erin	Harvest House Transitional Centers
Roseboro, Jane	Centerstone of Florida
Russell, William	Sarasota Housing Authority
Sanders, Bill	City of Bradenton
Showers, Julia	The Salvation Army, Manatee
Stiff, Kevin	The City of Sarasota Police Department
Thaxton, Jon	Gulf Coast Community Foundation
Whiten, Major Charles	The Salvation Army, Sarasota

Public Attendees: Wayne Applebee, Sarasota County Health and Human Services; P.J. Brooks, First Step; Carla Johanns, Forty Carrots

Suncoast Partnership Staff: Amiee Barth, Brandon Bellows, Tara Booker, Lauren Davis

I. Welcome, Introduction, and Certify Quorum

Kevin Stiff welcomed everyone and called the meeting to order at 3:34 p.m. Kevin Stiff announced that a quorum was met.

II. Approval of Minutes

Kevin Stiff asked for a motion to approve minutes from May 9, 2019. Jon Thaxton motioned to approve the minutes and Erin Minor provided a second; with no additional discussion the minutes of May 9, 2019 were approved unanimously.

Kevin asked for a motion to approve minutes from November 14, 2019. Laurel Lynch motioned to approve the minutes and Heidi Brown provided a second; with no additional discussion the minutes of November 14, 2019 were approved unanimously.

III. Dashboard Review/ State System Performance/ Longest Night Data

Dashboard Review

Per request, Chris provided the Leadership Council an updated dashboard review of the CoC including performance measures according to funding source. The entire CoC's funding (Federal, State, and County funds) for Rapid Rehousing (RRH) and Permanent Supportive Housing (PSH) were compared alongside St. Vincent de Paul's (SVdP) private funding.

Jon Thaxton inquired the date range of the 4th quarter Fiscal Year 2019 (FY); Chris Johnson replied October 1, 2018-September 30, 2019. Chris indicated after corrections by services providers are completed, the performance measures of 1st Quarter of FY20 will be available on our website.

Kevin Stiff inquired if the performance measures presented were the 4th Quarter of FY19 or the entire FY19; Chris clarified the measures are the final numbers for FY19. John Thaxton requested the final FY19 performance measures be mailed out to the Leadership Council, then asked Chris if any measurement stood out to him. Chris indicated he didn't have any areas of concern, but the permanent positive outcomes from all projects (Emergency Shelter, Street Outreach, RRH, and PSH) by funding sources will assist in determining which areas can be focused on to provide more funding for potentially better outcomes.

Kevin Stiff inquired how the FY19 performance measures compared to FY18; Chris stated he did not know this information but would include the comparison in the distribution of the measures.

Jon Thaxton inquired why the measurement of positive exits for highest acuity of need clients did not have a percentage next to the total number. Brandon Bellows indicated he would need to look at the data again to determine what this percentage was, with Chris adding there may not be a percentage because the total number of highest acuity clients served in RRH and PSH is the measure analyzed as opposed to the percentage of clients.

Erin Minor inquired whether the highest acuity numbers and the total served could have clients in both the permanent positive outcomes measurement and highest acuity measurement could be duplicated, and Chris indicated the clients are not duplicated, but those clients are included in the total served.

Kevin asked why the CoC could not meet the overall goal of serving 325 highest acuity clients in our community; Chris stated he would need to further analyze the data to determine why the overall goal was not met. Chris indicated there are a variety of scenarios as to why this measurement could not be met such as lack of funding availability or ability to engage with high acuity individuals.

Jon Thaxton requested a narrative for performance measures, stating it is okay to not meet a goal, but understanding why the goal could not be met is necessary. For instance, if the measurement set was

unrealistic or if the lack of affordable housing affects the goal, the Leadership Council would need to evaluate this when setting new goals.

Major Whitten speculated the days between project entry to residential move-in date is so high because of the lack of housing availability. Chris indicated this number fluctuates throughout the year; Jon stated the stock of affordable greatly affects this measurement.

Erin Minor requested the timeframe for the measurement of those maintaining a permanent positive outcome; Brandon Bellows indicated the performance report reviews those who have exited 2 years prior and 1 year prior and accounted for in this measurement.

State System Performance Measures

Chris presented the State System Performance Measures (SPMs) with data provided by the State Office on Homelessness. Each measurement includes the average for the state and the outcomes of each CoC in the state of Florida.

The CoC's returns to homelessness outcome is 27%, with the state average at 18%. Chris asserted long-term engaged case management will greatly affect this outcome. Kevin Stiff inquired the overall acuity score of clients served in high performing CoCs.

The increase of income measurement for our CoC is 17% with the state average at 24%. This measurement continues to be a focal point in ongoing trainings and a data element reliant on accurate data entry.

The change in the number of persons entering emergency shelter or transitional housing with no prior enrollments in HMIS/CSIS is indicative to the CoC's performance in prevention. The fewer number of new clients in our emergency shelter and transitional housing projects, the better the CoC is at prevention, diversion, and early intervention. Bill Sanders asked for clarification on the data; Chris explained this measurement indicates two-thirds of the people in our shelters and transitional housing are coming in for the first time. Laurel Lynch pointed out comparing higher populations against this CoC may not be representing our system accurately. Chris responded this may be true, but when looking at a high population area like Miami-Dade, Sarasota-Manatee has a higher number of individuals experiencing homelessness per capita, or per population. Brandon Bellows explained the number of emergency shelters and transitional housing this CoC has in comparison to others varies because there are some CoCs in the state with little to no emergency shelter or transitional housing, which is where this data is taken from.

The change in street outreach to temporary destinations, some institutional destinations, and permanent housing destination in our CoC is 7% compared to the state average of 54%. This measurement is taken from the total clients engaged with street outreach and exited to those destinations mentioned. Chris indicated analyzing these trends will assist the CoC in determining if our street outreach is effective with moving people off the streets. Brandon explained street outreach project participation is essential when generating this data and Suncoast Partnership is actively working with bringing more street outreach projects into the system to track outreach engagements. Brandon stated each of these measurements is pulled from the HUD SPMs from FY18 (10/01/2017-09/30/2018).

The final measure indicates a 25% change in exits from emergency shelter, transitional housing, and rapid rehousing to permanent housing destinations, with a state average of 50%.

Longest Night Data

Chris Johnson introduced Brandon Bellow's reports created in Tableau using data from the last 3 years of data regarding clients who died literally homeless on the streets. Chris used data from the coroners and

cross referenced it with CSIS data. Of the 155 who died homeless in the streets, 27 of them were determined chronically homeless with an average age of 52. The average age in Sarasota-Manatee is 81, so a homeless client living on the streets loses 29 years of their life. Jon Thaxton clarified on the “departed” measurement and asked what threshold those clients meet to be determined homeless on the streets. Chris stated the coroner’s office provided data on those individuals who died on the streets and listed as homeless. Jon verified of those 155 departed meet our definition of homeless and 27 of them met the federal definition of chronically homeless. Tara Booker clarified there are potentially more of the 155 who are chronically homeless, but because of the data entered in CSIS Suncoast Partnership could only verify 27.

Chris presented the demographics of these clients and the value of the Tableau reports when presenting data. The Tableau reports can breakdown data by client demographics, location, disabilities, veteran status and more. Laurel Lynch inquired what determines a client is an unaccompanied homeless youth; Brandon stated the client is on the street and on their own under the age of 24.

Brandon stated he is doing a deep dive and comparing these individuals to the Community By-Name List and the High-Need/High-Utilizer list to give a comprehensive picture of the clients’ activity in our community. Brandon indicated of the 155 departed, there were 110 in CISIS. Chris stated of the 110 departed, only 10 received a coordinated entry access point intake. Eduardo Gloria asked about clients who accessed services are accounted for; Brandon indicated they are. Laurel asked if the goal is to get better at data entry; Brandon stated he wants to use Tableau to bring in many sources of data and not remain reliant on CSIS data and use this reporting to analyze where the CoC missed these clients.

Eduardo asked about Tara Booker’s statement of potentially more departed clients were chronically homeless, but the data could not be verified; Brandon indicated this is true and the 27 chronically homeless are out of the 110 verified in CSIS.

Erin Minor inquired what would be listed as a program entry; Brandon stated these are from entries into programs like emergency shelter or other entry/exit projects. Jon Thaxton asked for verification on the services county of 40,000 services; Brandon indicated this is the total count of the services provided to the 110 verified clients since the existence of CSIS. Jon stated how impactful this data is to our community and the ability to analyze the data for presentation to community leaders.

Wayne Applebee stated Sarasota County Health & Human Services (SCHHS) did a two-year look at individuals who went through crisis services and analyzed the data to determine their crossover of services and repetition between the two services. This data indicated there were 7 individuals who met the high-need/high-utilizer threshold, 100% of the 7 were literally homeless, and none of them had an access point intake. Their report indicated those clients were provided services to sustain their homelessness, but not exit from homelessness.

Eduardo asked if the SCHHS report measured the cost of those clients; Wayne indicated it did and he would provide the report to the Leadership Council.

IV. New Dashboard Reporting

Chris presented the new dashboard reporting Brandon is working on with Tableau. This software will breakdown data and provide versatility on how the data is presented. The visuals of Tableau reporting will prove to be impactful when presenting data analysis. Jon Thaxton inquired who else would have permissions to view this data; Brandon stated the data will be available to everyone and will be embedded to our website after some fine-tuning.

Erin Minor inquired where the data derives from; Brandon stated it is all from CSIS and is project entry/exit based. Chris explained the entry/exits are pulled from emergency shelter, transitional housing, rapid rehousing, and permanent supportive housing.

Wayne Applebee indicated there is a similar dashboard on <https://suncoast.211counts.org/> which expresses similar data compiled through our local 2-1-1.

Melissa Brady stated these reports will be helpful for her to provide to outside resources because of how it can be presented.

V. Discussion Items

Mental Health Special District

Wayne Applebee presented an update at the Sarasota Board of County Commission (BCC) level regarding the creation of a mental health special taxing district. Commissioner Mike Moran raised the issue for the need for additional mental health services and a dedicated funding mechanism to fund these services. Commissioner Moran proposed the creation of a mental health taxing district through an independent board. An independent board would require a countywide referendum and ask Sarasota County voters if they want to have a millage on their property taxes dedicated specially to fund mental health and the creation of an independent board separate of the County Commission who would have the responsibility to oversee this program. Commissioners asked staff to do a report on the creation of a mental health special district and a timeline to implement the special district, which was provided to the Commissioners.

The report broke down the difference between an independent district and dependent district. An independent district would require a county-wide vote. This type of district would set the millage, approve the budget, and would select the type of services to be funded. An independent district requires a county-wide referendum and includes 2 Governor appointed members and 3 BCC appointed members.

The dependent district would make the BCC responsible for setting the millage, budget, selecting programs. The tax would be included on resident's property tax bill, much like the mosquito management tax. The BCC could establish a dependent district under ordinance; meaning majority of the BCC would need to vote in favor of a dependent district, and it would be established. However, if the BCC established this without referendum, the tax would only be included on Unincorporated county properties. Without referendum, city commissions would have to opt-in or vote to collect this tax from those properties in the city. This presents an issue because potentially this district would be funded only by unincorporated Sarasota County. However, the dependent district does not create an additional level of bureaucracy like the independent district would.

The last option would be including an increase to current millage in the budget for next year.

The BCC voted to create a mental health special district that would be a dependent district by referendum to be voted on November 3, 2020. Wayne presented the timeline for the next stages of this process. There will be a survey in the community input on creating this mental health special district. Another hurdle is to determine services the community wants to fund their dollars to do. Jon Thaxton encouraged Wayne to think of it as an opportunity opposed to a hurdle. Wayne indicated the hurdle is the varying services each BCC member thinks should be funded and the variety of definitions of mental health. The community input survey asks these questions.

Eduardo Gloria inquired whether the survey asks whether voters want an independent district or dependent district; Wayne indicated the BCC already made this decision and is moving forward with the dependent district and he has not been directed to ask that question in the survey.

Jon Thaxton verified the dependent district has been decided and the survey instrument is gauging support from the public and asked whether the survey includes what level of millage would be applied. Wayne indicated the survey does not ask what level of millage, with Jon indicating a price sensitivity question is helpful to these surveys to determine the elasticity of the dollar amounts people are comfortable with. Wayne said he would bring this question back to the BCC.

P.J. Brooks asked if there is a move to include dialogue with the cities to be included in the special district. Wayne explained his interpretation is if the voters voted in favor of the special district, the tax would be imposed on the City properties as well. The County Attorney asked for additional time to review this, because in a logical sense a county-wide vote would supersede city votes.

William Russel stated he is familiar with having an independent district for something like this but asked for an example of a dependent district; Wayne stated mosquito management as an example of a dependent district. William asked for examples outside of Sarasota; Wayne stated some areas utilize dependent districts to fund indigent healthcare expenses counties experience.

David Evans clarified the decision to move forward with the dependent district was decided in December and staff accordingly. Wayne confirmed this stating the likelihood of shifting to an independent district was low.

Jon Thaxton asked if there was any discussion about including this in the primary; Wayne stated there was a little discussion early on and Commissioner Moran stated this should be in the November election when most voters vote and without other Commissioners commenting on this, they proceeded with the November election. Additionally, there wouldn't be time for public input if it was included in the primaries.

Wayne stated a report would be provided from results of the survey in April. If the BCC decides whether to proceed with the referendum which would require an ordinance to be passed to put it on the November ballot and host additional public hearings related to the ordinance. By August, the BCC must submit the language to the supervisor of elections. After this submission, public education around the issue would begin.

P.J. Brooks asked if the Human Services Advisory Council gives recommendations as to how dollars they commit for behavioral health should be spent; Wayne indicated that conversation has not yet occurred.

Jon Thaxton indicated it needs to be very clear to voters the dollars from this special district are going to be used to fund services not presently funded by County funds. Jon stated Sarasota County leadership needs to explain this special district will not be used to replace current contract SCHHS dollars already appropriated for behavioral health services. Wayne agreed stating there are multiple departments and not just SCHHS which fund behavioral health services. Wayne indicated the analysis of current funds has been done, but the definition of "mental health service" needs to be defined to determine a more accurate account of what is currently funded.

Jon stated the County cannot use public dollars to promote advocacy for this special district, that it will be private sector to create a political action committee (PAC) to advocate for the passage of this referendum.

Chris Johnson inquired as to what millage should be set to have an impact on the community; Wayne stated 1 mill is over \$30 million, with Jon Thaxton adding much community discussion is a ½ mill which

would produce \$17-21 million a year of new funding. This would put Sarasota in one of the top counties of mental health funding per capita in the country.

Chris asked if service providers in the room should begin advocating for this special district; Jon answered this advocacy should begin immediately.

Faith Community Representative (Section III-A of the Governance Charter)

Chris reminded Leadership Council it is currently out of alignment with the Governance Charter regarding this seat because it is currently filled with a service provider, Catholic Charities. Chris stated the best option is to change the verbiage to the Governance Charter.

Melissa Brady indicated there was a question of representation and diversity regarding Leadership Council. Chris stated this seat was designed to be a non-service provider. Kevin asked if language in the parenthesis could be removed. Chris stated this would resolve the issue.

Jon asked if this issue should be brought to the general CoC or if it needs to be added to the Leadership Council's agenda for vote next meeting. Jon requested the meeting move to the EDA training policy vote; Kevin stated this issue would be tabled and move to the EDA training policy vote.

VI. Approval Items

Enter Data As (EDA) Training Policy

Brandon Bellows indicated EDA Training Policy would require users to return to Suncoast Partnership for project-specific trainings and access to those EDAs. He proceeded to read the training policy.

Erin Minor asked if this was already happening and a scenario where this did not happen. Brandon explained requests for Access Point EDAs without completing the training; this policy would officially require users to attend project specific trainings prior to receiving the EDAs.

Jon Thaxton motioned to approve the EDA Training Policy with Major Whitten providing a second on the motion. Adell asked if web-based training were going to begin; Brandon indicated Suncoast Partnership if doing web-based trainings, but Basic Skills is not likely to be done remotely so users can train in-person and get assistance live.

With no additional discussion, the motion passed unanimously.

VII. Manatee Homeless Outreach Teams Update

Chris Johnson stated the Manatee is actively looking at creating a Homeless Outreach Team like Sarasota County and City of Sarasota. Jon Thaxton reminded Chris about the City of North Port's efforts to create an outreach team. Chris stated he would continue to provide updates as these projects develop.

VIII. General Announcements/Meeting Schedules

Chris announced the need for volunteers for the upcoming Point-In-Time (PIT) Count and requested agencies to contact Amiee Barth at Suncoast Partnership for those interested in volunteering.

Kevin Stiff informed members of the next meeting March 12, 2020 at 3:30.

The meeting was adjourned at 4:52 p.m.